# **RULES AND REGULATIONS**

# BayShore Campground, LLC

### **IMPORTANT PHONE NUMBERS**

LOCAL POLICE	410-639-7222
STATE POLICE	410-778-4511
ROCK HALL FIRE DEPARTMENT	410-639-7888
ROCK HALL AMBULANCE	410-778-1242
HUMAN SOCIETY OF KENT COUNTY	410-778-3648
TOWNSEND MEMORIAL MEDICAL CLINIC	410-639-2240
CHESTERTOWN HOSPITAL	410-778-3300
CHESTERTOWN ANIMAL HOSPITAL	410-778-2455
BAYSHORE CAMPGROUND, LLC	410-639-7485
BAYSHORE EMERGENCY NUMBER	410-200-5406

## **CUSTOMER SATISFACTION**

Our goal is to make your camping experience the most enjoyable. Your cooperation is needed. We ask that you be environmentally concerned and that you be most courteous to your neighbor (these are close quarters). The services and policies are made to comply with state and federal requirements. This is done to make your time with us pleasant and comfortable. Our policies are reviewed and adjusted annually. **Should you have a complaint or suggestion, please put it in writing and drop off in the drop box or mail to P.O. Box 540, Rock Hall MD 21661.** Please respect the property of others and the privacy of their individual sites. Do not use private steps, decks, grills, etc, unless authorized permission from the individual camper. Campers are responsible to keep their areas neat and clean, cut grass and to preserve the foliage on their individual sites.

## **OFFICE / GAME ROOM**

Regular Office hours will be posted for the summer season. Seasonal campers are to check in with the office staff at the beginning of the season. Firewood, Ice, ice cream, candy, sodas and other convenient store items are available for purchase. The main office and bathhouse will be closed for the winter season.

# **GUESTS**

Seasonal campers are welcome to receive guests in their rigs and/or on their site. No more than 4 people are allowed at one time in each RV. Each site is allowed the 2 main occupants assigned on their lease agreement, in addition to any of their children under the age of 18. Any other people that frequent the RV outside the 2 assigned people on the lease, must sign in at the office and pay the current guest fee rate. Guests are NOT permitted to visit the campground without the main occupant present. Therefor, lending out your RV for use of friends and family when the 2 main occupants on the lease are not present is not permitted. Guest must be accompanied by one of the two people listed on the lease agreement. All guests MUST check in at the office, with their resident camper. If the office is closed, the guest must sign the Visitor Registration Log on the porch and use the drop box to submit their payment. Please make sure all members of your party check in and we have, on our ledger, all pertinent information (name, address, telephone number, site number, Plate number, etc.). Extended family and children above the age of 18 are not FREE; they are also considered guests. Transient campers are allowed up to 4 people on their site (children included). After the initial 4 people there is an additional charge per person per night with a maximum of 6 people on the site unless approved by management. If the guests are visiting for the day there is still an additional charge. All guests over the age of 18 must sign in to the office. Your guests are your responsibility. You will be held accountable that all your guests abide by all of Bayshore Campground, LLC rules and regulations. These rules will be enforced. If someone cannot comply with them, they will receive a warning and/or be asked to leave the park with no refund. If you do not sign in your guest, you will be fined.

# **CANCELATION POLICY**

All deposits paid to Bayshore Campground LLC are non-refundable and non-transferable for Seasonal and Transient campers, no exceptions. Once the Contract has been signed and returned, the remainder balance must be paid by the due date. For Transient Campers (short term) any changes and/or cancelations to your reservation notification must be made 7 days prior to your reservation arrival date and the deposit will be issued, less a processing fee. Notification less then 7 days prior to the reservation arrival date will result in a forfeit of the entire deposit and a \$20 cancellation fee. Once the customer has checked in and the balance has been paid, no refund will be issued for any reasons.

#### **PARKING**

Only two cars per site allowed. Be courteous and do not block road or park in anyone's driveway without permission. If you have more than 2 vehicles, charges will apply. Do not park any vehicles and/or boats in any of the empty transient sites,

unless authorized by management in the office. Vehicles parked in non-authorized locations are subject to being towed and or fined. Please keep all vehicles off the grass.

#### FIRE

No open fires permitted, outside of fire rings. Do not move fire rings. No fires are permitted, during droughts. Fires are not to be left unattended, for ANY reason. In the event there are high winds, fires are not permitted. Fires on the beach are not permitted.

#### **FIREWOOD**

Firewood must be purchased at Bayshore Campground, LLC. No outside sources for wood is permitted on the property. No construction material may be burned at the campground (i.e.: 2x4, 4x4, plywood, etc).

This will keep Tip moth, Gypsy moth, borers and other unwanted pests from infesting the campground and the county. This is regulated by the department of natural resources and Bayshore Campground, LLC.

# **NOISE CURFEW**

Be considerate of your neighbor. There is a noise curfew of 10:00p.m – 8:00 a.m. Please be considerate and adhere to this regulation. Loud talking, loud music, generators, loud TV, barking dogs, etc is not authorized during quite hours. All conversations shall be at a level that does not disturb your neighbor. If you can be heard from a site away it is too loud.

## **GOLF CARTS**

PLEASE REFER TO GOLF CART RULES AND REGULATIONS. All golf carts must have a certificate of insurance with proof of liability insurance, not holding Bayshore Campground accountable for any damage caused by golf card operation.

#### **BIKES**

Bikes are not permitted after dark without proper headlights or indicator lights. We recommend that anyone riding a bike at Bayshore Campground to wear a helmet for safety reasons. According to MD State Law, anyone under the age of 16 must wear a helmet. For the safety of your children please make sure to obey this law.

# **STORAGE SHEDS AND DECKS**

All storage sheds and decks are not to be larger than 100 sq. feet. Storage sheds must be removable. Build on additions are not allowed.

## **PLAYGROUND**

The playground is designed for use by children ages 3-8 and is school grade approved. Use by older children is prohibited. Any damages to equipment will be charged to the party/parties responsible. THERE MUST BE ADULT SUPERVISION OF THE CHILDREN. "PLAY AT YOUR OWN RISK"

# **VOLLEYBALL COURT**

A volleyball court is available for your recreation. It is of regulation size with a 12" sand pit. Please use this facility responsibly. *No hanging on the net*. Please respect others and adhere to any reserved times, understanding first come first serve.

# **BASKETBALL COURT**

A basketball court is available for your recreation. Please use this facility responsibly, no dunking.

## **HORSESHOE PITS**

Horseshoe pits are available for your recreation. Please use this facility responsibly and with added caution. *Be aware of children that may be playing the area*.

#### **DROP BOX**

This box is available for your suggestions on improving the campground. Although we are always planning on improvements we would like to hear your input. Your thoughts and ideas are not only welcome but also necessary. Also, if you would prefer, you can correspond via email to <a href="mailto:camping@bayshorecamping.com">camping@bayshorecamping.com</a>. This box may also be used to drop off any payments owed to Bayshore Campground, LLC. Customers that are utilizing "A" Plus Sanitation's services for pump out, we ask that you please put all payments in an envelope with all your information and place it in the drop box on the porch by the office. This is a secure and safe way to get them your payments.

## **GARBAGE and RECYCLING**

Your personal household garbage must be contained; sites are to be clean and presentable. Monday is the scheduled day for trash pick up by Waste Management. Recycling bins have been set up for your convenience. The dumpster with the YELLOW top is an all stream recycling. Please be sure to put all regular trash in other two regular dumpsters. Do not dispose of anything

outside regular household trash. Disposing of old batteries and propane tanks in dumpster is not authorized. **NO large, bulky objects that cannot fit in a trash bag is permitted in our dumpsters (i.e.: bikes, grills, construction waste, tables, chairs, refrigerators, freezers, etc.).** *Violators will be fined.* If in the event you have larger items that need to be disposed of (i.e.: furniture) you can take it to Nicholson Dump in Chestertown. They have weekend hours for added convenience. When non-household items are put in our dumpsters, Bayshore Campground is charged a penalty fee from Waste Management. In the event someone is found dumping non-household trash in our dumpsters, this fee will be passed to them in their next utility bill. We encourage these bins are used to their best capacity, keeping our campground earth friendly.

#### **DUMP STATION**

There are five dump stations located on the property. Dump in authorized areas ONLY. Waste and gray water connections must be secured with doughnut attached. Leaking hoses must be disconnected and replaced immediately. Waste or gray water WILL NOT be dumped on the ground. Turn your engine off while dumping. No dumping of gasoline, oil or any toxic hazardous materials on the ground. With the Anti-Back Flush Valve, please report any leaks on any faucets or hoses to the main office as soon as possible. Please remember to close and cover all gray water and sewage line valves before leaving the campground at the end of the season. Sewage pipe on trailer or RV must be capped off at all times.

# **RV CAMPSITES**

As mentioned above, sites are to be clean and presentable. Maintaining sites and adhering to state and county regulations is the responsibility for the RV owner not the campground. Grass cutting, weeding, sewage dumping, trash removal are all examples of RV owner responsibility. There will be a charge/fine if sites are not maintained and campground maintenance needs to step in (i.e.: grass cutting). No objects can be hung in trees higher then 7 feet. Hoses and sprinklers are not to be left running on the site for long periods of time for any reason.

Lot rent is not transferable to another campers. If you leave during the season, your lot rent is non-refundable. No sub-leasing of trailers is allowed. If the tenant leaves the campground during the season and forfeits the rest of the season, Bayshore Campground reserves the right to lease the lot to a new tenant the remainder of the season.

At the end of the lease agreement, it is the responsibility of the tenant to remove all belongings, vehicles and equipment. If they fail to do so, a bill for cleanup and removal of any left items will be billed to the tenant. It is the responsibility of the tenant, not Bayshore Campground LLC, to winterize their RV and Boat.

# **CAMPING UNIT AGE RESTRICTION**

All trailers that occupy a seasonal site must be 10 years or newer and are subject to management approval prior to placement on the site. Temporary age waivers may be granted based on annual inspection and compliance of unit failure to comply with required inspection repairs may lead to cancelation of lease agreement.

# **SELLING RV CAMPERS AT BAYSHORE CAMPGROUND**

Selling of the RV does not include the lot in which the camper is sold on. Campers may sell their RV's but must keep in mind that does not include the site location. If RV's are sold, they will need to be moved, immediately, to their new location, unless the current camper has an outstanding bill with Bayshore Campground, LLC. No sale of any campers is permitted if there is an outstanding bill with Bayshore with the owner of the RV. If RV's sold are dated prior to 10 years or are not in the best of condition they must leave the premises once sold. The "grandfather clause" does not apply. This clause was put in effect to protect current campers with trailers older than 10 year but as just stated once sold this clause does not apply.

#### **TENTS**

No more than one tent per tent site and one vehicle per tent site. No more than 4 occupants per tent site. Multiple mopeds, bikes or gear adrift is not authorized. Tent sites will be kept neat and orderly at all times. Before putting anything other than authorized gear on site you must have the RV park staff approval. Do not hang any objects in the trees higher then 7 feet. All tent sites are primitive and do not offer water or electric hook-ups. Generators are not permitted on the tent sites, nor are extension cords to draw electric from other RV sites.

#### <u>CABIN</u>

Our primitive Camping Cain can sleep 4 people (including children). Cabin does not include linens, pillows, paper goods or plastic ware. Pets are not permitted in Cabin at anytime. There is a two-night minimum on weekends and 3-night minimum on major weekends. Smoking is not permitted in our cabin.

#### INSURANCE

The Camper is responsible to have insurance on their RV for any damage. Bayshore Campground, LLC is not held liable for any weather related occurrences and/or harm to the campers RV.

# **ELECTRIC METERS / WATER PIPES**

These hook ups are available at each RV site. Any damage incurred will be charged to the responsible party/parties.

## **COMMON AREA**

There are several common areas located around the campground. Some of which are the recreational area, and the area behind the main bathhouse that is near the office. This area serves as a dual purpose. It is the main access to the bay as well as an area for campers located on the back rows to have a view of the bay. The tent areas are not public roads or public areas. When the tents are being occupied, please respect those that are camping and stay off the tent sites, this includes the access roads to their sites around the pond and on the bay front. If there is no one occupying the tent area, you are more then welcome to walk and drive your golf carts in the tent area. However, if there are occupants, especially on a holiday weekend, the tent area and all access roads to the tent sites are off limits. Mutually, the tenters and transients are not permitted on RV sites that are being occupied by a seasonal; this includes private steps going down to the beach. However, the entire beach is considered a common area.

#### **BOATS**

All boats must be registered in the office. Each seasonal site is allowed one boat on the campground at a time. Each additional boat will be charged \$55 per month. A total cost of \$330 for the summer season and \$100 for the winter season. If you do not want to park your boat on your site, there is parking for boats in the boat storage area. Each boat has a designated spot that is marked with their personal sign. To reserve a boat spot in the boat storage, please talk to management. It is the responsibility of the camper to cut the grass under their individual boat. If Bayshore Campground, LLC has to cut the grass under your boat, charges will be applied to your next utility bill. Weed killer is not permitted under boats at anytime. Please remember the boat storage area is for boats being utilized, if the boat is not operational and not being utilized we ask that the boat be taken to a "TRUE" storage facility so those that are truly interested in boating have a spot to store their boats.

## **WASH STATION**

Washing Station is located in the boat storage area. The wash station is for washing boats only, not RV's. Please be considerate of others when using this area. Boats should not be washed on your individual site. RV's can be washed on your individual site, but ONLY before or after the season, unless given permission from Bayshore Campground.

## **WASTE WATER DISPOSAL**

We have strict regulations stating that sink, shower and toilet water is not to be drained to the ground or collected in open containers. Anyone found dumping the gray or black water tank on the ground will have their camping privileges immediately and irreversibly terminated. All dump valves MUST be capped and closed unless they are in the process of dumping in the dump stations. Defective dump valves must be promptly repaired and replaced. A Honey Wagon services is available.

# **ANTI-BACK FLUSH VALVE**

Do not remove anti-back flush valve at any time during the season. To avoid a \$50 charge, please remember to return the anti-back flush valve to the office. You will be given a receipt for your records upon doing so.

#### **PONDS**

NO swimming, diving or playing in the pond. Fishing in the pond is catch and release ONLY!

# **BAY WATER ACTIVITIES**

All swimming in the bay is swim at your own risk. Children 12 years and under must be accompanied by an adult.

## **BATHHOUSE/BATHROOMS**

Please be courteous of others. If you make a mess please clean up after yourself. No animals are permitted in the bathhouse at any time. No smoking. All sand should be washed off with the hose located outside the bathhouse. This area is not to be used for cleaning fish, washing pets, dishes or for any purpose other than personal hygiene. Please do not park in front of the bathhouse for any reason.

# **DRIVING**

The speed limit is 5 miles per hour. Please watch your speed-drive slowly. Abide by the marked speed limits at all times. The speed limit is strictly enforced at all times. Please obey for the safety of our children. Seriously slow down, 5 mph.

### **PHOTOGRAPHY**

Photography and filming may occur within Bayshore Campground, LLC. You may appear in pictures or films that may be used in advertising, news reporting, public relations, or other activities regarding the campground. Your presence on the property constitutes consent for Bayshore Campground, LLC to use any pictures or films it deems appropriate without payment, inspection or review.

# **UTILITIES**

The cost of electric per kilowatt is subject to change at any time. Each month there will be a utility bill issued. This will cover the cost of electric, and any other charges associated with your site (i.e.: grass cutting).

#### DRUGS AND ALCOHOL

All persons under the age of 21 are not permitted to drink alcohol at any time. Drugs are illegal and are not permitted on the premises at any time. Obnoxious and loud behavior shall be grounds for immediate removal from the property. Quite hours are strictly enforced. You shall be responsible for your guests.

#### ANIMALS

If you bring your pet/animal, you must clean up after him/her. No matter where the business is being done it must be disposed of properly. When you take your animal for a walk, don't forget the pooper-scooper or plastic bag. DO NOT throw any animal waste in the bay or the bathhouse trashcans. All animals must be kept on a leash at all times. This includes the beach and on your individual site locations. Do not allow them to jump on or annoy other campers. Please be considerate of others. A copy of updated vaccination shots must be given to the main office and be on your person at all times when the animal is at the campground. All dogs/animals must be kept under control. Animals are not permitted in the bathhouse or the office for any reason. We do not permit any Pitbull dogs (American Staffordshire Terrier) on the premises, this includes cross breads. Bayshore Campground reserves the right to band any animals that are a nuisance and/or endangering any individuals. Perpetual barking dogs and/or dogs involved in a "bite" will be asked to leave and also be banned from the campground. Seasonal Campers that have dogs that bark when people walk by their camper, we ask that you please keep your dog inside your RV during the quite hours. This will eliminate the loud barking late at night and early in the morning. No more then 3 animals allowed on each Seasonal and/or transient campsite at a time. Under no circumstances can an animal be left unattended outside the RV. Any animals that are left unattended and/or endangered by neglect of the owner, Animal Control will be called to remove the animal from the property. Copies of up to date pets shots and vaccinations shall be maintained in your camping unit throughout the season or visit at Bayshore Campground, LLC. Bayshore Campground, LLC owners and affiliates shall be held harmless and assume no liability, implied or otherwise, for animal bites or injury. Attack prone dog breeds and exotic pets are not permitted.

#### **GROUNDS**

Please respect the property of others and the privacy of their individual sites. Do not use private steps, decks, grills, etc, unless authorized permission from the individual camper. Campers are responsible to keep their areas neat and clean, cut grass and to preserve the foliage on their individual sites. Please do not walk through another person's site with out permission (this includes the tent area).

#### FENCES

NO fences, unless approved by Bayshore Campground. This includes marking ANY property lines between RV's.

#### **MAIL**

Do not use the Campground office or your site as a mailing address for USPS, UPS, FEDEX, Direct TV, DISH, etc. We do not except personal mail. Personal mail will be sent back to the sender if mailed to Bayshore Campground, LLC. No camper is allowed to use Bayshore Campground, LLC as a permanent residence. We do not offer year round lease agreements, we are a seasonal campground only.

## **IMPROVEMENT REQUEST**

Any structures, modifications or items to be maintained shall require written authorization (see service request form). Any items installed without a service request approval shall be dismantled and removed. Unauthorized improvements not removed as required shall be removed by campground staff at the full expense of the camper. Examples of items requiring approvals include decks, sheds, canopies, built up fire rings, and extensive landscaping or planting. We welcome your desire to improve your site but we must maintain the safety and image of the park. To help you avoid unknowingly violating park rules, please have your improvement plan approved by the park owner and/or manager BEFORE making any improvements. Keep in mind that "permanent" improvements are not prohibited. Construct all improvements to be portable so they can be taken with you. For example: Concrete cannot be poured directly in the ground for deck legs or satellite dish poles.

## **SITE & UNIT MAINTENANCE**

- \*Each site, camping unit and accessory storage units must be neatly maintained.
- \*Trash and clutter removed from site
- \*Any items capable of holding water shall be corrected as to not harbor mosquitos. Examples of are tarps, buckets, planters, pots, wood storage pallets, etc.
- \*Decks must be kept neat, clean and well maintained.

- \*Grass must be maintained. In the event the grass or weeds exceed 6 inch in average height, Bayshore Campground, LLC, will cut grass and the seasonal camper will be billed accordingly. If you wish to contract with us for site maintenance please contact the office.
- \*No tree removal is permitted
- \*Do not tamper with riprap, for example: do not remove rocks on any bay front sites or cut through the filter cloth.
- \*Any outside storage and decks must be preapproved (size, color, location)

# **MISC.RULES and REGULATIONS**

- \*No fireworks and/or firearms allowed on the premise at any time.
- \*Swimming is authorized in the bay at your own risk. No lifeguard on duty. No swimming in the pond at any time.
- \*Storing of hazardous material at tent, RV or storage sites is not authorized.
- \*Individual Campers and RV's must be parked in the direction that they are asked to park.
- \*Do not pour grease down drains or toilets or flush anything that isn't water-soluble.
- \*Please note that neither Bay Shore Campgrounds LLC nor its representatives are responsible for property lost, stolen or damaged.
- \*Check in is 12:30pm and Check out is 11:30am.
- \*All campers must enter and exit the property via the driveway. We do not permit campers to enter or exit the campground through neighboring properties.
- \*All guests must sign into the office immediately after entering the campground property. They must sign into the office before visiting their respected camper. If violated the guest and the seasonal camper will be charged.
- \*All business, suggestions and complaints can be done in the office during regular business hours. Unless it is an emergency, please do not disturb those residing at the campground with business matters outside of business hours or on their personal lot.
- \* Do not put any locks on RV's, Boat's, utility trailers and/or electric boxes
- \*Bayshore Campground reserves the right to move all RVs, sheds, decks, golf carts and/or personal items if deemed necessary
- \*Snow removal is not provided
- \*There will be no refunds for early departure, whether voluntary or involuntary
- \*The use of chainsaws is strictly prohibited
- \*Subleasing of your site and unit is prohibited.
- \*Any disorderly or disrespectful conduct directed at staff, managers, guests or other campers will not be tolerated and can result in immediate termination of your camping privileges as well as removal from the campground.

The enforcement of the rules stated throughout this package is due to insurance regulations.



4228 Eastern Neck Road. Rock Hall, MD 21661

The undersigned, for ourselves and as parents or guardians of our minor children, acknowledge to BayShore Campgrounds, LLC, BayShore Land Holdings, LLC and their successors and assignees, this \_\_\_\_\_\_1st \_\_day of October, 2016 , that we understand that as a campground, the premises may contain natural hazards, such as: tidal and non-tidal waters, wild animals, poisonous vegetation, among other things: such as other campers and persons who may be unknown to us.

We have satisfied ourselves that we will engage in activities at the campground in a safe and responsible manner. We have secured the proper current licenses and safety training in instances where required, and we have equipment and safety gear which we deem adequate for our proper protection.

In consideration of the opportunity to avail ourselves of the BayShore facilities, and in part of the consideration for the use of the premises, we agree to waive and release BayShore Campgrounds, LLC and BayShore Land Holdings, LLC their successors and assignees from any and all claims or actions arising out of the activities described above and hold them harmless for any loss, damage or injury done by us or to us and to indemnify them for any loss sustained by them in connection with our use of their property or actions elsewhere. I have read, and understand and hereby agree to the terms and conditions of this agreement and understand that I am bound by those terms. We agree to all the "2017" rules and regulations of Bayshore Campground LLC.

Responsible party signature(s):

Seasonal Camper Signature:		Date:
	(signature)	
	(print)	
Seasonal Camper Signature:		_ Date:
	(signature)	
(site number above)		

Your signature above signifies agreement to the above terms and conditions and acknowledge you have received, read and will comply with the rules as stated in the Bayshore Campground LLC, Rules and Regulations.